

## O-ink Refilled Cartridge Mail-In Program

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip \_\_\_\_\_

Phone Number:(\_\_\_\_\_) \_\_\_\_\_ Best Time to Call: \_\_\_\_\_ AM / PM

Cartridge Number	Quantity	Pass or Fail	Reason

You are responsible for shipping charges to O-ink. O-ink will not charge to ship cartridge back to you, unless it is a defective return.

O-ink recommends the United States Postal Service for shipping.

Once O-ink receives your empty cartridge(s), it will be cleaned and visually inspected for damage. If no physical damage is found, O-ink will electronically test and fill your cartridge(s). Next your cartridge(s) will be tested in a printer that uses the same cartridge. If your cartridge(s) passes visual, electronic, and the print test, then we will call you to collect payment. Once payment is received, O-ink will ship out your cartridge(s) via the postal service at no charge.

O-ink will provide you with the print out from your cartridge(s)

O-ink guarantees the refilled cartridges for 30 days from date on cartridge. If a problem arises with-in 30 days of date on cartridge, call O-ink at 1-800-989-6465 to start the return process.

If your cartridge fails in production, you will be notified. If you would like your defective cartridge back, you will be charged \$2 plus shipping (\$4.60) if that is the only cartridge being returned.

Black Refills - \$8.99

Color Refills - \$13.99